



**Think-IT
Services, LLC**

CIO STRATEGIC SUPPORT

MINIMIZING RISK / MAXIMIZING INVESTMENT

**INFORMATION TECHNOLOGY
AND
BUSINESS RISK MANAGEMENT**



People



Process



Business



Technology

THE CIO CHALLENGE

CIOs manage a company's technology direction, match business objectives with available technologies, oversee IT investment and the implementation of appropriate solutions.

Some key challenges facing CIOs are:

- How to set up an IT Organization that is aligned to the business, provides excellent client service and is cost effective
- How to deal with Mergers and Acquisitions
- How to leverage infrastructure across the business environment
- How to implement governance processes to manage the IT environment
- How to increase project performance

Just as you would hire a lawyer to handle a legal issue instead of retaining a full legal staff, our program provides access to CIO expertise when you need it most.

Our senior-level executive advisors provide comprehensive technology management expertise along with a commitment to your success.

CIO Strategic Support

- **IT Strategy and Transformation.**
Providing the strategic context for IT investments and service delivery, and ensuring that IT is aligned to the mission and is positioned for current and future value creation.
- **IT Governance and Organization.**
Defining and implementing industry best practices from COBIT and ITIL to create the optimum IT organizational structure, operating model, and decisions processes.
- **IT Portfolio Management.**
Analysis, decision, and management processes and solutions to support applications rationalization, identify redundancies, assess project health, close investment gaps and ensure IT-business alignment. Independent validation and verification of infrastructure and policy/procedure adherence.
- **IT Compliance Management.**
Defining and implementing a risk based approach to ensuring the accuracy, reliability, audit ability and compliance of the information systems.
- **Standards and Architecture.**
Defining technical standards and assessing compliance to mitigate on-going support and maintenance costs and to mitigate risk of outages.
- **Enterprise Architecture.**
Defining a business process, application, data, and technology architecture framework and assess "current" against "target" architectures to define the need for change to better enable business processes that are critical to support organizational goals.
- **IT Operations Optimization and Turnaround**
Helping IT organizations "deliver what it promised" by optimizing IT processes and operations, conducting due diligence, analysis and design for maximum IT efficiency, effectiveness and value.
- **IT Program Management and Integration.**
Integrating disciplined IT project execution and PMO services with portfolios, programs, projects, and tasks, maximizing the potential for project success while minimizing costs, schedule, and scope risks.
- **Vendor Management/Vendor Negotiation.**
Reviewing and assessing vendor partnerships to reduce costs, improve quality, and mitigate risks. This includes assistance in the definition and negotiation of effective customer-supplier relationships.

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